UNSA **Joint Service Mapping**

based on the EUPeace Joint Services for Students and Mutualisation Formats

Service Name	Category	Service exists (Y/N)	Service available (Y/N):					Service could be opened for EUPeace? (Y/N)	More information about the service at your institutio		
			for long-term in-person (e.g. Erasmus)	for short-term in-person (e.g. summer schools)	for long-term virtual exchange (e.g. VEEP)	for short-term virtual exchange (e.g. online workshops)	in English		Name of the Service	Website Link	
International Student Support	International Support	Y	Y	Y	n/a	Y	Y	Y	International Relations Office	www.international.unsa.ba	Central IRO + faculty coordinators
Information on How to Apply and Enrol	Application and Enrolment Procedures	Y	Y	Y	Y	Y	Y	Y	Department for Teaching and Student Affairs	https://nastava.unsa.ba/bs/landing/ (dropout	Dept. For Teaching is contact for admission and enrolment. while central IRO is ONLY for exchange students
Inclusive Student Integration and Support Service	Inclusion and Integration	Y	Y	N	N	N	Y	Y	Student Support Office (UPS)	https://ups.unsa.ba/	There is Student Support office for local students, but it can be arranged on individual basis for international st
Financial Aid	Financial Support and Counselling	N	N	N	N	N	N	N			
Student Health and Psychological Support Service	Health and Wellbeing	Y	Y	N	N	N	Y	Y	Student Support Office (UPS)	https://ups.unsa.ba/	Support is provided by the demand, office does not follow working hours
Multilingual Academic and Mobility Advisory Service	Academic and Mobility Counselling	Y	Y	Y	Y	Y	Y	Y	IRO + faculty coordinators		All international students know that IRO or faculty coordinators are their first contact for counselling
Access to University Libraries		Y	Y	Y	Y	Y	Y	Y			The central library is expected to be open in 2027, while faculty libraries are open for their students
Access to University Cafeterias		Y	Y	Y	N	N	Y	Y			There is no central cafeteria, but each faculty has their cafes
Access to Student Housing Services		N	N	N	N	N	N	N			UNSA does not have its own accommodation
Access to Student Management System		Y	Y	Y	Y	Y	Y	Y			eUNSA
Access to Learning Management System		Y	Y	Y	Y	Y	Y	Y			eUNSA